

Placer County
System Improvement Plan Approval Document
Submitted September 30, 2004

Program Areas	Improvement Plan			Anticipated Date of Completion
	*Required		Strategy	
	Yes	No		
Safety:				
<ul style="list-style-type: none">Recurrence of Maltreatment	X		<p>Implement Structured Decision Making to improve consistency & reliability of safety & risk assessments.</p> <ul style="list-style-type: none">Develop pre-implementation planHave ACCESS staff trained in SDMImplementation of SDM for ACCESSHave all ACCESS staff correctly using SDM <p>Monitor use of SDM tools & measure changes in decision making.</p> <ul style="list-style-type: none">Have ACCESS supervisors trained by Children’s Research Center in the use of the system for monitoring staffDevelop & implement staff monitoring proceduresSupervisors report to Managers & team on progress & successes <p>Fully implement new differential response intake structure</p> <ul style="list-style-type: none">Assign SW to ACCESS intake to complete risk & safety assessmentsImplement differential response (path assignments) 2 days a week in South Placer officeFully implement differential response in South Placer officeAll intake staff use comprehensive tool developed by CDSS and Cohort 1 counties <p>Improve information about, and access to services/resources that meet the objectives of the families in reunification, in-home</p>	<p>1/15/05</p> <p>2/28/05</p> <p>3/30/05</p> <p>9/30/05</p> <p>2/28/05</p> <p>7/31/05</p> <p>9/30/05-9/30/06</p> <p>1/31/05</p> <p>12/31/04</p> <p>10/31/05</p> <p>6mos. from date received by state</p>

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			<p>dependencies, or voluntary cases.</p> <p>Ensuring timely referrals to providers.</p> <ul style="list-style-type: none"> - Complete research regarding current practice of providing referral resource information to social workers and families - Complete assessment of treatment methods among community & in-house service providers - Complete referral resource tool (asset map) including treatment methods of service providers - Train staff & community partners on use of asset map <p>Ensure each family is meeting objectives prior to case closure and prior to return of children to the home.</p> <ul style="list-style-type: none"> - Complete research on current decision-making practices for return of children and case closure - Design new procedures for case closure & return of children - Train staff in new procedures - Fully implement new procedures <p>Provide initial assessment and treatment planning for drug and alcohol services for family members of children ages 0-5 within 14 days of case opening, when indicated.</p> <ul style="list-style-type: none"> - Designate staff to conduct assessments - Develop protocol for assessment process including timeline, transfer of information, and assessment tool - Train staff on referral process & begin referrals when indicated - Implement new protocol - Ensure that family members in all cases w/children 0-5 are assessed when indicated 	<p>11/30/04</p> <p>12/31/04</p> <p>1/31/05</p> <p>3/31/05</p> <p>12/31/04</p> <p>2/28/05</p> <p>3/31/05</p> <p>6/30/05</p> <p>1/31/05</p> <p>2/31/05</p> <p>4/30/05</p> <p>6/30/05</p> <p>9/30/05</p>
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			Provide initial assessment and treatment planning for mental health/medication services for family members of children 0-5 within 14 days of case opening, when indicated. <ul style="list-style-type: none"> - Review current practices for obtaining mental health/medication evaluations - Develop protocol, including timeline, transfer of information & assessment tool - Train staff on use of protocol - Implement protocol - Ensure family members in all cases w/children 0-5 are assessed when indicated 	1/31/05 6/30/05 8/31/05 9/30/05 12/30/05
			<i>Data reports and contact with county will be used to monitor progress.</i>	
• Abuse/Neglect in foster care		X		
• Timely ER Response (process measure)		X		
• Social Worker Visits with child (process measure)	X		As of the Oct. 04 Data Report, they have improved significantly from an average of 69.0 to 87.3 (PIP target 90.0) Still, plans for continued improvement include: -Performing data clean up of CWS/CMS, and identifying new policies and procedures at all levels. -Staff training on legitimate visit exceptions.	10/31/05
			<i>Data reports and contact with county will be used to monitor progress.</i>	
Permanency				
• Time to Reunification		X		
• Time to Adoption		X		

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• Placement Stability		X		
• Foster Care re-entry	X		Participate in Family to Family Initiative <ul style="list-style-type: none"> - Designate Family to Family core team - Inform staff of the 4 core strategies of F2F w/emphasis on Team Decision Making - Complete F2F implementation plan - Implement TDM in one targeted area of Placer County - Implement the TDM plan throughout the county 	7/31/04 11/30/04 5/31/05 6/30/05 7/31/06
			<i>Data reports and contact with county will be used to monitor progress.</i>	
Well-Being				
• Preserving family relationships				
• Least Restrictive Placements				
• ICWA Placements				
• ILP				
Systemic				
• Statewide Information System			Obtain useful data from the State's Data Workgroup. <ul style="list-style-type: none"> - Use Business Objects to enhance query data fields to include specific information about clients. Clean up missing or erroneous data in CWS/CMS. <ul style="list-style-type: none"> - Run Business Objects reports to identify client information that needs to be enhanced or modified. Provide ongoing training to reinforce policies and procedures to CWS/CMS to maintain data integrity after clean up effort. <ul style="list-style-type: none"> - Identify Policies & Procedures for data entry into CWS/CMS at all levels. - Identify training processes and dates. 	7/31/05 8/31/05 – Ongoing 9/30/05 10/31/05
			<i>Data reports and contact with county will be used to monitor progress.</i>	

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<ul style="list-style-type: none"> Case Review System 			<p>Parent-Child-Youth participation in case planning. Increase staff utilization of Family Team Meetings by updating Family Team Handbook and communicating policy regarding use of family focused case planning and need for increased participation by families in case planning.</p> <ul style="list-style-type: none"> - Explore what other counties are doing and compare with our current handbook. - Necessary changes drafted to Family Team Handbook, including necessary policy changes. - Handbook reviewed and accepted by supervisors, management team, SMART Policy Board, and other stakeholders (e.g., Dependency Court). - Family Team Meeting Facilitators are identified and trained. - Create comprehensive family case plans, prior to jurisdiction/disposition hearings, on 25 % of cases where children are in protective custody and involved in dependency court and 25% of cases pending placement in Juvenile Probation. <p><i>Data reports and contact with county will be used to monitor progress.</i></p>	<p>11/30/04</p> <p>1/31/05</p> <p>2/28/05</p> <p>2/28/05</p> <p>3/1/05 - 9/30/05</p>
<ul style="list-style-type: none"> Quality Assurance System 				
<ul style="list-style-type: none"> Training 				
<ul style="list-style-type: none"> Service Array 			<p>Appropriate services for targeted populations.</p> <ul style="list-style-type: none"> - Develop and orientation plan to increase public awareness of CWS and services will engage the community in partnering with child welfare services and decrease incidences of maltreatment. - Adapt model curriculum to incorporate specific Placer County information to consumers. - Develop an implementation plan for the new orientation program, pilot and implement the program countywide. 	<p>11/15/04 – 1/30/05</p> <p>2/28/05 – 4/15/05</p> <p>5/31/05 – 9/30/05</p>

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			Increase community awareness of the child welfare system with attention to the bi-lingual, bi-cultural Latino community. - Develop a community education curriculum for use in Placer County. - Develop implementation plan for community education in conjunction with partner agencies, with attention to the needs of the Latino bi-lingual, bi-cultural community. - Pilot new curriculum. - Implement curriculum countywide. <i>Contact with county will be used to monitor progress.</i>	10/31/04 – 4/30/05 5/31/05 6/30/05 9/30/05
• Agency Responsiveness to the Community				
• Foster and Adoptive Parent Licensing, Recruitment and Retention				

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